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**Qwest**<sup>SM</sup>**ORIGINAL  
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AZ CORP COMMISSION  
DOCUMENT CONTROL**Qwest Corporation**  
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Fax 602-235-4890**Maureen Arnold**  
Director - Regulatory Matters

April 19, 2001

Honorable William A. Mundell - Chairman  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, Arizona 85007

Dear Chairman Mundell:

The attached Competitive Exchange and Network Services Price Cap Tariff pages are being filed pursuant to Decision No. 63487 and Section 4(l) of the Price Cap Plan to make the following changes to Qwest's Operator Services rates:

	<u>Current Rate</u>	<u>New Rate</u>
Customer Dialed Calling Card - Mechanized	\$0.50	\$1.50
Customer Dialed Calling Card - Operator Assisted	\$0.85	\$1.50
Station to Station - Partially Assisted	\$1.30	\$2.30
Station to Station - Fully Assisted	\$1.30	\$3.80
Person to Person - Partially Assisted	\$3.50	\$4.50
Person to Person - Fully Assisted	\$3.50	\$6.00
Busy Line Verification	\$1.50	\$3.00
Busy Line Interrupt	\$3.00	\$6.00

These pages have been prepared with an effective date of April 20, 2001. Please contact either me, or Reed Peterson on 602-630-8221, if you have any questions concerning this filing.

Sincerely,

*MAUREEN ARNOLD*

Enclosure

cc: Commissioner Jim Irvin  
Commissioner Marc Spitzer  
Ms. Deborah R. Scott, Director - Utilities Division  
Legal Division - Arizona Corporation Commission

Issued: 4-19-01

Effective: 4-20-01

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE

A. Class of Calls (Cont'd)

7. Charges

a. Pay Telephone Charge

Applies to all U S WEST carried non coin calls (ie. billed to a third party, calling card, or collect) placed from pay telephones. This charge is in addition to all other applicable charges.

b. The following charges are in addition to the MTS rates in F.2., following.

	CHARGE	
• Customer-Dialed Calling Card (Mechanized)	\$1.50 (I)	
• Customer-Dialed Calling Card (Operator-Assisted)	1.50	
• Operator-Assisted Station-to-Station (Partially Assisted)[1]	2.30 (I)	(C)
• Operator-Assisted Station-to-Station (Fully Assisted)	3.80	(N)
• Operator-Assisted Person-to-Person (Partially Assisted)	4.50 (I)	
• Operator-Assisted Person-to-Person (Fully Assisted)	6.00	(N)
• Pay Telephone Charge	0.26	

The intraLATA operator-assisted charge will apply when a customer requests a time and charges quote for an intraLATA toll call.

B. Timing of Calls

1. On dial station-to-station, customer-dialed calling card station-to-station and operator-handled station-to-station, the timing of a call begins when the calling and called stations are connected.
2. On person-to-person calls, the timing of a call begins when the calling party is connected to a specified person, station or an agreed upon alternate.
3. Chargeable time ends when the connection is terminated at any point.
4. When exchange telephone service used for MTS is directly connected (i.e., not connected through a multiline terminating system) at a customer's premises to a communications system, chargeable time for all classes of calls begins when a call from the telecommunications network terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the exchange telephone service so that chargeable time may begin.

[1] Applies to Operator-Assisted Station-to-Station calls to Directory Assistance.

(N)

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**6. MESSAGE TELECOMMUNICATION SERVICE**

**6.2 STANDARD SERVICE OFFERINGS**

**6.2.8 OPERATOR VERIFICATION/INTERRUPT SERVICE**

**B. Terms and Conditions (Cont'd)**

12. No charge will apply when the operator encounters a trouble condition or has reason to believe a trouble condition exists.
13. Requests which originate from stations equipped with *CUSTOMNET* Service will be completed and billed subject to applicable screening restrictions in addition to the regulations specified herein.
14. Verification and Interrupt Service is available only on an alternately billed basis (e.g. billed to a credit card) for Basic PALs, and alternately billed or coin deposit for Smart PALs.
15. Person-to-person service is not offered.

**C. Charges**

	<b>CHARGE</b>
• Verification, per request	\$3.00 (I)
• Interrupt, per request	6.00 (I)